

## **Service Description: Supported Lodgings, Norwich & Great Yarmouth** (Direct Access and Assessment, Move on with housing related support)

### **Who is it for?**

- Single homeless young people aged 16-24 years
- Male and female.
- Entry via HAF referrals from local authority partner agencies
- Entry via internal application from other YMCA Housing Services
- Low to high need depending on availability of lodging providers
- Young people who prefer a smaller environment
- Community based housing
- Young people in crisis requiring emergency accommodation
- Young people who are looked after or leaving care

### **Aims of the Service:**

- Recovery from crisis
- Developing independent living skills through provision of housing-related support
- Progression towards independent living with regard to future aspiration, fulfilment and long term life plans
- Bespoke matching of young people to lodging providers
- Engaging with meaningful use of time including training, education and employment
- Progression towards move-on into independent living or shared accommodation
- Tenancy Management Skills
- Budgeting and financial management
- Safe and secure accommodation
- Tenant involvement opportunities

### **Accommodation:**

- Up to 70 places across the county
- Furnished room in the homes of fully trained lodging providers
- Breakfast provided

### **Staffing:**

- Housing related support between 9am-5pm weekdays
- Out of hours emergency contact available 24/7 365 days a year
- Allocated Key Worker

**Housing Manager:** Grahame Sheeran

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